



[DowEventCenter.com](http://DowEventCenter.com)

303 Johnson Street, Saginaw, Michigan 48607

[HuntingtonEventPark.com](http://HuntingtonEventPark.com)

Please be advised of this important information to ensure you have the best possible experience!



**Friday, March 6<sup>th</sup> at 7:30 p.m.**

Thank you for your interest in Casting Crowns on Friday, March 6<sup>th</sup> at The Dow Event Center. It's going to be a great show! The show begins at 7:00 p.m. and the doors will open at approximately 6:00 p.m. Please try to arrive as early as possible in order to expedite your entry process.

Please see the show and venue policies below to allow everyone into the venue in a safe and efficient manner. Thank you in advance for your cooperation.

### **TENTATIVE SCHEDULE:**

- 4:30 p.m. – Check In Begins For VIP Ticket Holders In The Theater Lobby
  - 5:00 p.m. – Doors Open For VIP Ticket Holders
  - 5:15 p.m. – Pre-Show Q & A Begins For All VIP Ticket Holders In The Theater
  - 5:50 p.m. – Pre-Show Q & A Ends For All VIP Ticket Holders
  - 6:00 p.m. – Doors Open For All Ticket Holders
  - 7:00 p.m. – Matthew West
  - 8:00 p.m. – Casting Crowns Act I
  - 8:47 p.m. – Intermission
  - 9:07 p.m. – Casting Crowns Act II
  - 10:00 p.m. – Event Concludes
- \* Subject To Change Without Notice.**

### **PARKING:**

Parking for this event will be available at The Dow Event Center front lot, the flat lot across from The Dow Event Center adjacent to Huntington Event Park and the parking ramp on the corner of Johnson St. and Washington Ave.



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Front Lot - \$12.00  
Flat Lot - \$6.00  
Parking Ramp - \$6.00

**\*Cash Only**

## **TICKETING & SEATING OPTIONS:**

Please be reminded that you may not be able to print your tickets from home. If you do not have physical tickets, you will need to download the Ticketmaster mobile app by following these steps:

- Download the Ticketmaster mobile app, available in the Google Play Store or the iTunes App Store
- Log in using the email address and password associated with your Ticketmaster account
- Within the app, go to “Events” and select your event to view your tickets
- If you are an iPhone user, your next step is to tap “add to wallet” and you are done!
- If you are an Android user, you need to keep your ticket screen open as you approach the venue – or take a screenshot in case of connectivity issues

If you experience any seating issues upon arrival, please contact the nearest usher and they will accommodate to the best of their ability due to limited seating flexibility for this show.

## **SMOKING:**

There is no smoking permitted in any of The Dow Event Center facilities; however, we do have an outdoor smoking section that will be located in front of the venue for this event.

## **CONCESSIONS:**

Standard concessions will be available for purchase in the Theater Lobby and Theater Balcony. Alcoholic beverages will not be available for purchase at this event.

## **SECURITY PROCEDURES:**

- Fans are encouraged to arrive early to account for traffic, parking, lines, security and entering the venue.
- All guests are subject to a search of coats and bags and will be required to be wanded or pass through a metal detector.

## **BAG POLICY:**



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No bags, briefcases, backpacks or purses larger than 14" x 14" x 6". All bags will be subject to a thorough inspection. Diaper bags will be allowed after thorough inspection if a guest is accompanied by a child.

## **CAMERA POLICY:**

- No professional cameras – those with detachable lenses
- No professional audio or video recording devices
- No selfie sticks
- No electronic equipment including computers, tablets, GoPro devices or tripods

## **PROHIBITED ITEMS:**

Below is a partial list of the items prohibited at The Dow Event Center. For a full list, please visit our FAQ page at [DowEventCenter.com](http://DowEventCenter.com). In the interest of our guests' safety, the following items may NOT be brought into The Dow Event Center:

- No guns, knives or weapons of any kind including pepper spray, mace and toy/fake weapons
- No bags, briefcases, backpacks or purses larger than 14" x 14" x 6". All bags will be subject to a thorough inspection. Diaper bags will be allowed after thorough inspection if guest is accompanied by child.
- No outside food or beverage items
- No artificial noisemakers
- No large umbrellas – small compact umbrellas will be allowed after thorough inspection
- No bottles, cans, glass or liquid containers
- No alcohol or illegal substances
- No aerosol cans
- No animals except service animals
- No laser pointers
- No drones
- Any other items deemed unsafe by venue personnel

***\*Additional items may be added on an event by event basis and dictated by venue personnel.***

***\*Patrons in possession of prohibited items during a search will be required to return the items to their vehicle or the items will be confiscated or disposed of properly. The Dow Event Center will not safeguard any personal belongings or items of any type.***

***\*Please contact The Dow Event Center in advance at 989-759-1320 with any questions or concerns. Thank you again for your cooperation.***