



[DowEventCenter.com](http://DowEventCenter.com)

303 Johnson Street, Saginaw, Michigan 48607

[HuntingtonEventPark.com](http://HuntingtonEventPark.com)

Please be advised of this important information to ensure you have the best possible experience!

## Theresa Caputo Live! The Experience

Friday, Oct. 8, at 7:30 p.m.

Thank you for your interest in Theresa Caputo Live! The Experience at The Dow Event Center. It's going to be a great show! The show begins at 7:30 p.m. The doors will open at approximately 6:30 p.m. Please try to arrive as early as possible in order to expedite your entry process. Please see the show and venue policies below to allow everyone into the venue in a safe and efficient manner. Thank you in advance for your cooperation.

### **TENTATIVE SCHEDULE: \***

3:30 p.m. – VIP ticket holders arrive \*\*

4:30 p.m. – VIP photo opportunity begins

6:30 p.m. – Doors Open

7:30 p.m. – Show begins

9:30 p.m. – Show Ends

\* Subject To Change Without Notice.

#### **\*\*Important:**

Please note that guests who have purchased a VIP upgrade must wear a proper face-covering at all times during the VIP event including in line, during the photo opportunity with Theresa, and exiting the VIP experience. This policy is enforced for all patrons, regardless of vaccination status– there will be no exceptions.



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## **PARKING:**

Parking for this event will be available at the 400 lot across from The Dow Event Center adjacent to Huntington Event Park and the front lot adjacent to the Dow Event Center.

400 Lot - \$6

Front Lot - \$12

## **TICKETING & SEATING OPTIONS:**

Please be reminded that you may not be able to print your tickets from home. If you do not have physical tickets, you will need to download the Ticketmaster mobile app by following these steps:

- Download the Ticketmaster mobile app, available in the Google Play Store or the iTunes App Store
- Log in using the email address and password associated with your Ticketmaster account
- Within the app, go to “Events” and select your event to view your tickets
- If you are an iPhone user, your next step is to tap “add to wallet” and you are done!
- If you are an Android user, you need to keep your ticket screen open as you approach the venue – or take a screenshot in case of connectivity issues

## **SMOKING:**

There is no smoking permitted inside The Dow Event Center; however, we do have a smoking section that will be located inside the rock garden located off the Garden Room.

## **CONCESSIONS:**

Standard concessions will be available for purchase. Outside food and beverage is not permitted.



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## **SECURITY PROCEDURES:**

- Fans are encouraged to arrive early to account for traffic, parking, lines, security and entering the venue.
- All guests are subject to a search of coats and bags and will be required to be wanded or pass through a metal detector.

## **BAG POLICY:**

No bags, briefcases, backpacks or purses larger than 14" x 14" x 6". All bags will be subject to a thorough inspection. Diaper bags will be allowed after thorough inspection if a guest is accompanied by a child.

## **CAMERA POLICY:**

- No professional cameras – those with detachable lenses
- No professional video or audio recording devices
- No selfie sticks
- No electronic equipment including computers, tablets, GoPro devices or tripods

## **COVID-19 PROTOCOLS:**

The safety of our guests is our top priority! In accordance with recommendations made by the CDC and local public health authorities, The Dow Event Center and Huntington Event Park has implemented the following policies and procedures to ensure safe and enjoyable events for all guests.



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- Masks are welcome at all shows. The CDC and local authorities strongly recommend wearing face masks while indoors regardless of vaccination status. All guests are encouraged to wear masks while attending events at The Dow Event Center and Huntington Event Park.
  - Hand sanitizer will be readily available to all guests and staff, including at every entrance and concessions stand. Please remember to wash your hands thoroughly when visiting the restrooms!
  - The Dow Event Center and Huntington Event Park will be conducting increased cleaning of high touch surfaces utilizing electrostatic sprayers.
  - The Dow Event Center air exchange rate will be increased from normal settings for shows and the disinfection of air handling units will be conducted regularly.
  - Please do not enter the facility if you are awaiting the results of a COVID-19 test or are experiencing any of the following symptoms: fever, chills, shortness of breath, cough, fatigue, body aches, sore throat, runny nose or any other symptoms indicating illness.

Additional requirements and safety procedures may be implemented based on the requirements of individual shows. Please visit the individual event pages for any additional requirements.

## **PROHIBITED ITEMS:**

Below is a partial list of the items prohibited at The Dow Event Center. For a full list, please visit our FAQ page at [DowEventCenter.com](http://DowEventCenter.com). In the interest of our guests' safety, the following items may NOT be brought into The Dow Event Center:

- No guns, knives or weapons of any kind including pepper spray, mace and toy/fake weapons



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• No bags, briefcases, backpacks or purses larger than 14" x 14" x 6". All bags will be subject to a thorough inspection. Diaper bags will be allowed after thorough inspection if guest is accompanied by child.

- No outside food or beverage items
- No artificial noisemakers
- No large umbrellas – small compact umbrellas will be allowed after thorough inspection
- No bottles, cans, glass or liquid containers
- No alcohol or illegal substances
- No aerosol cans
- No animals except service animals
- No laser pointers
- No drones
- Any other items deemed unsafe by venue personnel

\*Additional items may be added on an event by event basis and dictated by venue personnel.

\*Patrons in possession of prohibited items during a search will be required to return the items to their vehicle or the items will be confiscated or disposed of properly. The Dow Event Center will not safeguard any personal belongings or items of any type.

\*Please contact The Dow Event Center in advance at 989-759-1320 with any questions or concerns.

Thank you again for your cooperation.