Shinedown w/ Special Guests Three Days Grace & From Ashes to New

> Monday, April 3, 2023 7:00 p.m.







@doweventcenter doweventcenter.com

@joltcueventpark joltcueventpark.com



Please be advised of this important information to ensure you have the best possible experience!

Thank you for your interest in Shinedown at The Dow Event Center. It's going to be a great show! Please try to arrive as early as possible in order to expedite your entry process. Please see the following show and venue policies to allow everyone into the venue in a safe and efficient manner. Thank you in advance for your cooperation.

## SMOKING

Smoking section is at section 11 outside the North Concourse

## CONCESSIONS

Standard concessions will be available for purchase. Ordering via Doordash is available. Outside food and beverage is not permitted.

### SECURITY PROCEDURES

• Fans are encouraged to arrive early to account for traffic, parking, lines, security and entering the venue.

• All guests are subject to a search of coats and bags and will be required to be wanded or pass through a metal detector.

# **CAMERA POLICY**

Phone photography and video is allowed, flash and cameras with detachable lenses are prohibited.

### TENTATIVE SCHEDULE

#### \*Subject to change without notice.

Monday, April 3, 2023 6:00 p.m. -- House Doors Open 7:00 p.m. -- Show Starts

## PARKING

Parking for this event will be available at the front lot, 400 lot, and parking ramp. Ramp elevators are currently out of order due to ramp renovations.

Parking Ramp will be open for parking after 9 a.m. on 4/3.

Front Lot - \$25 All other lots - \$15

### **BAG POLICY**

No bags, briefcases, backpacks or purses larger than 14" x 14" x 6". All bags will be subject to a thorough inspection. Diaper bags will be allowed after thorough inspection if a guest is accompanied by a child.



# **COVID-19 PROTOCOLS:**

The safety of our guests is our top priority! In accordance with recommendations made by the CDC and local public health authorities, The Dow Event Center and Jolt Credit Union Event Park has implemented the following policies and procedures to ensure safe and enjoyable events for all guests.

• Masks are welcome at all shows. The CDC and local authorities strongly recommend wearing face masks while indoors regardless of vaccination status. All guests are encouraged to wear masks while attending events at The Dow Event Center and Jolt Credit Union Event Park.

• Hand sanitizer will be readily available to all guests and staff, including at every entrance and concessions stand. Please remember to wash your hands thoroughly when visiting the restrooms!

• The Dow Event Center and Jolt Credit Union Event Park will be conducting increased cleaning of high touch surfaces utilizing electrostatic sprayers.

• The Dow Event Center air exchange rate will be increased from normal settings for shows and the disinfection of air handling units will be conducted regularly.

• Please do not enter the facility if you are awaiting the results of a COVID-19 test or are experiencing any of the following symptoms: fever, chills, shortness of breath, cough, fatigue, body aches, sore throat, runny nose or any other symptoms indicating illness.

Additional requirements and safety procedures may be implemented based on the requirements of individual shows. Please visit the individual event pages for any additional requirements.

### PROHIBITED ITEMS:

Below is a partial list of the items prohibited at The Dow Event Center. For a full list, please visit our FAQ page at DowEventCenter.com. In the interest of our guests' safety, the following items may NOT be brought into The Dow Event Center:

- No guns, knives or weapons of any kind including pepper spray, mace and toy/fake weapons
- No bags, briefcases, backpacks or purses larger than  $14" \ge 14" \ge 6"$ . All bags will be subject to a thorough inspection. Diaper bags will be allowed after thorough inspection if guest is accompanied by child.
- No outside food or beverage items
- No artificial noisemakers
- No large umbrellas small compact umbrellas will be allowed after thorough inspection
- · No bottles, cans, glass or liquid containers
- · No alcohol or illegal substances
- No aerosol cans
- · No animals except service animals
- No laser pointers
- No drones
- Any other items deemed unsafe by venue personnel

\*Additional items may be added on an event by event basis and dictated by venue personnel.

\*Patrons in possession of prohibited items during a search will be required to return the items to their vehicle or the items will be confiscated or disposed of properly. The Dow Event Center will not safeguard any personal belongings or items of any type.

\*Please contact The Dow Event Center in advance at 989-759-1320 with any questions or concerns. Thank you again for your cooperation.